



Massachusetts Standardized Documentation Project

Massachusetts Standardized Documentation Project (MSDP)

April 30, 2013

4/30/13

Presented by ABH

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Presenters:

Vic DiGravio, President and CEO
Association for Behavioral Healthcare

Doug Watts, M.Ed., Director of Quality Improvement
The Bridge of Central Massachusetts
Co-Chair of MSDP Leadership Team

Madeline Becker, Ph.D., Vice President of Quality and Research
Vinfen
Co-Chair of MSDP Leadership Team

Jordan Oshlag, LICSW, President
Solutions in Behavioral Healthcare
MSDP Project Coordinator

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Welcome and Introduction

Vic DiGravio



Thank you!

- DMH
- DPH/BSAS
- ABH
- MBHP

- Presenters
- Countless volunteers



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MSDP Initiative Statewide Stakeholders

Association for Behavioral Healthcare (ABH)
Executive Office of Health and Human Services
(EOHHS)
Department of Public Health Bureau of Substance
Abuse Services DPH/BSAS
Department of Mental Health (DMH)
MassHealth (State Medicaid Program)
Massachusetts Behavioral Health Partnership
(MBHP) Medicaid Carve Out
Medicaid Managed Care Organizations (MMCOs)
Consumer/Families and Advocate Organizations

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Agenda

Welcome and Introduction – Vic DiGravio
Revising the MSDP Form Set – Madeline Becker
What Exactly Has Changed - Doug Watts
What's next for the MSDP – Jordan Oshlag

Break

Panel Discussion Madeline Becker and Jordan Oshlag, Moderators

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History of the MSDP Initiative

- Conceived as part of ABH e-Health Initiative
- Sub-committee process in Fall 2006 identified need to bring order/structure to how providers document care
- Essential interim step in transition from paper to electronic based records- "e-Health Readiness"



Goals of MSDP

Develop standardized clinical documentation model for community-based Behavioral Health services that will lead to:

- Improved quality of client care
- More efficient business practices
- Increased compliance

Through the identification of standardized data elements used to document services



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Quality Management Council Members

Marcia Webster	Jackie Moore, North Suffolk MHA
Amanda Gilman, ABH	Kevin Norton, Northeast BH
Vic DiGravio, ABH	Lisa Lambert, Parent Professional Advocacy League
Jessica Hammond, ABH	Marsha Medalie, Riverside Community Care
John Nestor, Amesbury Psychological Center	Jim Frutkin, ServiceNet
Ronnie Springer, Bay Cove Human Services	Jordan Oshlag, Solutions in Behavioral Healthcare
James Haughey, BHN	Madeline Becker, Vinfen
Amy Carafoli-Pires, BMC HealthNet	Bruce Bird, Vinfen
Rita Barrette, DMH	
Daniel Mumbauer, High Point Treatment Center	
Scott Taberner, MBHP	
Susan Schneider, MOAR	
Jill Lack, NHP	

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MSDP Leadership Committee Members

Susan Abbott, Vinfen	Joe Passeneau, MBHP
Rita Barrette, DMH	Susan Schneider, Member of MOAR
Madeline Becker, Vinfen	Michael Stuart, Spectrum Health Systems
Hilary Croach, Bay Cove Human Services	Carmin Quirion Wyman, Advocates, Inc.
Jessica Hammond, ABH	Roxanne Van De Water, Advocates, Inc.
Jim Haughey, BHN	Doug Watts, The Bridge of Central Massachusetts
Kathy Janssen, Riverside Community Care	Marcia Webster, The Transformation Center
Ruth Karmelin-Bice, BSAS	Diane Young, Children's Friend and Family Services
Adrienne Mullen, Institute for Health and Recover (formerly)	

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Revising the MSDP Form Set

2010 Review - Compliance Review for Changes in Regulations and Standards

- BSAS and DMH Regulation & DMH Rehab Option
- Joint Commission
- CARF
- COA



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Revising the MSDP Form Set

Feedback survey conducted in 2010 on initial form sets

Incorporated feedback into revisions

Added new required data elements based on compliance review



Revising the MSDP Form Set

Revised forms sent to providers and MTM

Services for review and feedback

data elements missing that need to be included based on a regulation, payer requirement or accreditation standard

Is the form person centered & does the flow of the forms work from both the user and the client perspective

Final revisions completed & being rolled out today



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Compliance Review Sub-Committee

Madeline Becker

Doug Watts

Bill Blue

Roxanne VanDeWater

Kathy Jannsen

Elaine Farash

Carmin Quirion Wyman

Diane Young

Nina Rosenberg

Michael Wagner

Jim Haughey

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List of Regulators / Licensers / Accrediting Bodies - MSDP

Beacon Health:

Documentation Review Tool

BHS FCHP Manual

BHS NHP Manual

DHHS Regs:

DHHS Program Memo AB03037 MH

DHHS SMD Letter Rehab Option

DMA Regs:

DMA 130CMR429.400: MH Center Manual

130450-275: Resident Regs

130CMR433-428 Docs

130CMR418-400

130CMR417: Day Tx

130CMR450.100

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List of Regulators / Licensers / Accrediting Bodies - MSDP

Beacon Health:

- Documentation Review Tool
- BHS FCHP Manual
- BHS NHP Manual

DHHS Regs:

- DHHS Program Memo AB03037 MH
- DHHS SMD Letter Rehab Option

DMA Regs:

- DMA 130CMR429.400: MH Center Manual
- 130450-275: Resident Regs
- 130CMR433-428 Docs
- 130CMR418-400
- 130CMR417: Day Tx
- 130CMR450.100

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List of Regulators / Licensers / Accrediting Bodies - MSDP

DMH Regs:

- DMH 104CMR28.00 Licensing and Operations for Community Programs
- 104CMR29.00 Service Planning
- Risk Management Policies: Informed Consent for Psychotropic Medications/ECT Therapy
- Comprehensive Assessment Requirements

DPH Regs:

- DPH 104CMR27
- 105CMR140.000
- 105CMR160 Detox
- 105CMR161 STI/IT
- 105CMR162 SA/OT/PT
- 105CMR750 Drug Tx Programs

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List of Regulators / Licensers / Accrediting Bodies - MSDP

DPH Regs (con't):

- 105CMR165 Halfway House
- Family Substance Abuse Shelter Guidelines
- Transitional Support

MBHP

- MBHP Audit Tool
- OT/PT Perf Specs
- SOAP Documentation Requirements
- CBATICBAT Performance Specs
- Inpatient Acute Mental Health Performance Specs
- Level 4 Detox for Co-occurring Disorders Performance Specs
- Medically Monitored Detox ATS Performance Specs

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List of Regulators / Licensers / Accrediting Bodies - MSDP

Network Health Regs:

- Network Health Chart Review Tool

NHIC Regs:

- NHIC (L13492) Health Behav Ass Tx
- L3159 Diag Assess
- L3162 Psycho Pharm
- L3187 ECT
- L3203 Neuro Psy Test
- L3220 Group Tx
- L3239 Ind Tx
- L3242 Interactive Ind Tx
- Article 90862
- Transmit Psychotherapy Notes
- Transmit Psych Tests

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List of Regulators / Licensers / Accrediting Bodies - MSDP

Federal Medicaid Regs:

- Federal States Medicaid Manual 2500A Doc
- States Medicaid Manual 4221 Psych OTPT
- States Medicaid Manual 4320 Clinic

Federal Opioid Regs:

- 42CFR812 Opioid Tx
- 42 CFR8.1221CFR291 Opioid Tx

Joint Commission

CARF

COA

NCQA



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MSDP Form Set Sub-Committee

Madeline Becker, Vinfen

Doug Watts, The Bridge of Central Mass

Carmin Quirion Wyman, Advocates

Jane Lynch, Clinical and Support Options

Roxanne VanDeWater, Advocates

Kathy Janssen, Riverside

Dallas Gulley, Riverside

Diane Young, Children's Friend



What Has Changed?

New Data Elements Based on Compliance Changes
Flow and Structure of Some Forms
Improvements to the Manuals Examples
JAWS Conversion



Changes

Adult Comprehensive Assessment - Revised
Adult Comprehensive Assessment Update – Revised
Child/Adolescent Comprehensive Assessment – Revised
Child/Adolescent Comprehensive Assessment Update – Revised
Mental Status Exam – Revised
Risk Assessment – Revised
Psychiatric Evaluation – *(previously Initial Psychiatric Evaluation)*
Tobacco Assessment – Revised
Infectious Disease Risk Assessment *(previously HIV Risk Assessment)* - Revised
Physical Health Assessment – Revised



Changes

IAP V1

IAP V1 Goals and Objective extra sheet

IAP V2

IAP V2 Goals and Objective extra sheets

Individual Action Plan Review/Revision - Revised

Individual Action Plan: Detoxification – Revised

Individual Action Plan: Psychopharmacology – Revised

Behavior Support Plan Worksheet

Multi-Disciplinary Team Review/Response - Revised



Changes

Discharge Summary/Transition Plan (*previously Transition/Discharge Summary Plan*) – Revised

Employment Addendum - Revised

Military Service Addendum – Revised

Addictive Behaviors and Substance Use History Addendum (*previously Substance Use Addendum*) - Revised

Trauma History Addendum – Revised

Medication Addendum - New

CANS Transition to Adulthood Addendum - New



Changes

Psychiatry/Medication Progress Note (*previously Psychopharmacology Progress*) - Revised

Psychiatry/Medication – Psychotherapy Progress Note (*previously Psychopharmacology/ Psychotherapy Progress Note*) - Revised

CBFS Service Note



What has NOT Changed

Personal Information Form

Functional Behavioral Assessment

Behavioral Action Plan

Legal Involvement and History Addendum

Legal Status Addendum

Legal Involvement and History Addendum

Legal Status Addendum

Outreach Services Progress Note

Consultation/Collateral Contact Progress Note

Group Psychotherapy Progress Note



What has NOT Changed

- Psychotherapy Progress Note
- Health Care Provider Orders Progress Note
- Intensive Services Progress Note
- Shift/Daily Services Progress Note
- Weekly Progress Note
- Monthly Progress Note Summary
- Nursing Progress Note (Long Version)



What has NOT Changed

- Nursing Progress Note (Short Version)
- In-Home Therapy Progress Note
- Therapeutic Mentoring Service Note
- Family Support and Training Progress Note
- In-Home Behavioral Services Progress Note



Global Changes

Headers

Signature sections

DSM/ICD



Headers



Child/Adolescent Comprehensive Assessment
Page | 1

Person's Name (First MI Last): <input type="text"/>	Record #: <input type="text"/>	Date of Admission: <input type="text"/>
Organization/Program Name: <input type="text"/>	DOB: <input type="text"/>	Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Transgender



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Signature Sections

Person's Signature (Optional, if clinically appropriate) <input type="text"/>	Date: <input type="text"/>	Parent/Guardian Signature (If appropriate): <input type="text"/>	Date: <input type="text"/>
Clinician/Provider - Print Name/Credential: <input type="text"/>	Date: <input type="text"/>	Supervisor - Print Name/Credential (if needed): <input type="text"/>	Date: <input type="text"/>
Clinician/Provider Signature: <input type="text"/>	Date: <input type="text"/>	Supervisor Signature (if needed): <input type="text"/>	Date: <input type="text"/>
Psychiatrist/MD/DO (if required): <input type="text"/>	Date: <input type="text"/>	Next Appointment: Date: <input type="text"/> Time: <input type="text"/> <input type="checkbox"/> am <input type="checkbox"/> pm	



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DSM/ICD

Diagnosis: DSM Codes ICD Codes



Assessments

Both Child and Adult:

Flow

Assessed Needs Checklist

MSE

Risk Assessment

Medications



Changes

New Addendum

- Medication
- CANS Transition to Adulthood
- Infectious Disease

Child CA:

CANS



IAP

Version 1

- Extra Goal Form

Version 2

- Extra Goal Form

Detox



Notes

Discharge, Transfer Summary Plan Note

Addictive Behaviors and Substance Use
Addendum

Medication Addendum



Manuals

Match the forms

Examples:

Thank you to volunteers!

Diane Young, Children's Friend and Family Services

Doug Watts and clinicians at The Bridge

Adrienne Mullen, Institute for Health and Recovery

Ruth Karmelin-Bice, DPH



What's Next?

HIE

Meaningful Use

CPT

PACT

DSM-5/ICD-10

Yearly Compliance Reviews

Move away from forms and towards a Data Set



Break



Panel Discussion

Joe Passeneau, Director of Health Record Review, MBHP

Debbie Kaegebein, Psychology Team Lead, Beacon Health Strategies

Julie Fine, Assistant Director for Outpatient Services, Beacon Health Strategies

Erica M. Piedade, Director, Quality Assurance & Licensing, Bureau of Substance Abuse Services, Department of Public Health

Kim Clougherty, Director of Program Evaluation, Department of Mental Health

Doug Watts, Director of Quality Improvement, The Bridge of Central Massachusetts



Panel Discussion

How have the MSDP forms been helpful to providers, payers, state agencies and/or consumers?

What challenges in using the forms have you noticed and what recommendations to providers do you have?



Q&A



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Comments/Questions

MSDPHelp@abhmass.org